

## **Frequently Asked Questions (FAQ)**

### **01 How do I know about the details of the post for which recruitment is notified?**

The new notification showing the name of the post, qualification and other details can be seen on this website as well as Rojgar Samachar (Employment News).

### **02 How to get application form? Is there any laid down format for caste certificates, etc?**

At present, RRB invites 'On-line' applications. For this, a link is provided on this website. Format of application, vision test certificate, caste certificate, disability certificate, etc. are published in the Centralised Employment Notification itself, which can be referred to on this website as well as in the Employment News.

### **03 What care I should take while filling-up the application form?**

Read carefully the Employment Notice and Guidelines for filling up the online application given on the registration page before filling-up the form. Make sure that you have filled-in all the required details in the application form. Do not furnish any false/wrong information. For assistance, you can send your query through e-mail to the Helpdesk. Details of the Helpdesk are made available on this website. SC/ST candidates who wish to avail free travel facility are required to upload their caste certificate. Candidate should keep digital photo ready for upload. Passport photograph should conform to the standards mentioned in the Notification. Applications with Black & White, long shot, hazy/unclear photo are rejected. After uploading the photograph, please check your application that the photograph and certificate uploaded are clear.

Do not submit duplicate applications. Duplicate applications/applications to different RRBs for the same post are rejected.

Keep handy the 10<sup>th</sup> & 12<sup>th</sup> class marksheets and certificate, caste certificate, disability certificate, etc. while filling online application.

Even after submission of the online application, certain modifications are allowed through 'modify application' link on the registration page after

payment of necessary fees. For this, may please read the relevant instructions given in the Notification.

#### **04 What is the examination fee for the various categories?**

Rs. 500/- for all candidates, except the fee concession categories mentioned below. Out of this fee of Rs. 500/-, an amount of Rs. 400/- shall be refunded duly deducting bank charges, on appearing in 1<sup>st</sup> Stage CBT.

Rs. 250/- for PwBD/Female/Transgender/Ex-Servicemen candidates and candidates belonging to SC/ST/Minority Communities/Economically Backward Class (with annual income less than Rs. 50,000/-). This fee of Rs. 250/- shall be refunded duly deducting bank charges as applicable on appearing in 1<sup>st</sup> Stage CBT.

#### **05 What is the mode of payment of examination fee?**

The examination fee can be paid online using Credit/Debit Card, Net Banking or through SBI Branch or any computerised Post Office.

#### **06 How should I send my application to RRB?**

The printed application form is not required to be sent through post.

#### **07 How do I know the schedule of the examination?**

The schedules of the various examinations are published on this website and also in leading English and Hindi newspaper. Candidates are also informed about the various stages of exam through e-mail & SMS by RRB.

#### **08 What if I do not receive any communication from RRB for the examination?**

Normally in such situations, you should get in touch with the Helpdesk through e-mail. You can know the status of your application on this website or contact RRB/Ahmedabad on telephone nos. listed in [Contact us](#) section of this website.